



Un Restored

SEATTLE'S
UNION GOSPEL
MISSION

2024 ANNUAL REPORT

PRESIDENT'S MESSAGE



God worked in amazing ways through Seattle's Union Gospel Mission in 2024! The Mission saw increases in guests entering our emergency shelters and guests graduating from our long-term recovery programs.

A FEW MORE HIGHLIGHTS:

- We opened a new women and children's emergency shelter in Seattle with 106 beds.
- Our Church team trained over 3,000 people on homelessness, root causes, trauma, mental health, how to help, and more.
- An improved trauma-informed program model better addressed our shelter guests' physical, emotional, and spiritual needs.
- Our program to help graduates on an ongoing basis grew significantly.
- An improved helpline helped many seeking resources, safe shelter, and recovery programs.
- Significant progress was made on plans for a new women and children's emergency shelter in South King County.

Your support is greatly appreciated. Thank you for your partnership that helps our lost neighbors find hope for a new life.

SCOTT CHIN, PRESIDENT

THE MISSION'S APPROACH

Seattle, ranked 18th by population, has the third-largest homeless population in the US, trailing only Los Angeles and New York. It's so prevalent that many have become jaded and find it easy to look away from the person panhandling or living in unimaginable conditions.

According to the latest count, more than 16,000 people in the greater Seattle area are considered homeless. Over half live on the streets, almost 1,000 are families with children, and nearly 2,000 are children or young adults.

Homelessness is a complex issue that's difficult to understand. Potential solutions spawn fierce debates and strong opinions. Some say that society must step in and help by providing low/no-cost housing, while others say that homeless individuals must take responsibility for their own lives and get jobs.

At the Mission, we work hard to see each homeless person as God sees them, a beloved individual made in His image and worthy of love, respect, and dignity. As such, we must address the root causes of homelessness. When we get to know those living on the streets, we repeatedly hear long histories of broken

relationships that stem from trauma, neglect, dysfunction, addiction, and abuse, often starting at a young age. Learning this helped us understand that homelessness is often a symptom of these deeper issues.

That's why providing housing or getting a job alone will most likely not lead to healing and long-term recovery, as neither addresses the root causes of homelessness.

The Mission takes a long-term approach marked by love, patience, and persistence. It starts by meeting homeless neighbors where they are and getting to know their names and stories. We offer lifesaving help, listen, pray, build deeper relationships, and repeatedly extend invitations to our long-term recovery programs. We want each person to know that they are loved and cared for by God and by us, no matter their circumstances.

This approach requires a significant investment of time, commitment, and energy, but the results are miraculous.

The Mission's recovery program success rate* is just over 70%, while many other shelters and recovery programs report a 20% success rate on average.

We love and serve because Jesus first loved us. We're thankful for the opportunity to join Him in His ongoing life-changing work.

*The Mission's recovery program success rate measures sobriety, employment/school, stable housing, church attendance, and community involvement two years after graduation.

LOST TO FOUND

Homelessness is a complex issue and often the symptom of longstanding, deeper issues, broken relationships, and heartache. The Mission seeks to address root causes with our long-term recovery programs that help build the foundation for a new life. Our efforts work to restore dignity and help move people to healthy, thriving lives.



497,628
Meals served



1

SURVIVAL

Our homeless neighbors on the streets are barely surviving, if at all. The Mission goes to the darkest corners to deliver lifesaving assistance and hope. We build relationships and offer invitations to shelter and to our long-term recovery programs.

2

STABILIZATION

We provide essentials such as safe shelter, warm meals, Bible studies, and case managers for each guest. Through our compassionate and personalized care, we offer pathways to addiction recovery, employment, and housing assistance.

3

RECOVERY

Our long-term recovery programs help with physical, mental, emotional and spiritual healing. We offer counseling, life skills classes, continuing education help, Bible studies, job skills training, and more. Our recovery programs have a 73% success rate as measured two years after graduation.

4

POST-GRADUATION

We walk with and support any program graduates for as long as needed. We help with counseling, relapse prevention support, continuing education, job skills training, housing support, and connections to build community with local, supportive churches.



52,155
Search + Rescue engagements

721

People joined a Mission program through our helpline



28,553
Blankets distributed



1 out of 3
Shelter guests found housing or joined a Mission program

6,650
Case management sessions



604
Program completions



1,420
People began the path to self-sufficiency*

73%
Recovery Program Success Rate**

*New intakes into our programs plus people moved off the streets to housing/shelter/programs through the Mission's outreach efforts.

**two years after graduation

159,918
Nights of safe shelter





Jason enjoyed what he describes as a “pretty spoiled and chill home life.” He did well in school but started smoking pot at 16 and got into the party scene. His partying escalated during college, “I was taking ecstasy, LSD, mushrooms, cocaine,” he recalls. He started taking and selling Oxycontin and was quickly addicted. After college, he got addicted to heroin.



Jason went to rehab twice but relapsed both times. One night after work, he was robbed and beaten. After recovering, he discovered he'd been fired from his job and wound up homeless.

While at the Mission, Jason “soaked up” all that he could, and developed a relationship with Jesus for the first time in his life. Today, he has been clean for over 10 years, is married with four beautiful boys, and owns a successful commercial carpet cleaning business. He says he looks at his “time at the Mission, as a cocoon to metamorphose into a butterfly ... and then blossom out ... God is so good.”

While homeless, Jason connected with the Mission's Search + Rescue team. Mike, a volunteer, listened to his story, offered to pray with him, and told him about the Mission's life-changing recovery programs. They stayed in touch and Jason soon decided to take steps towards a new life. He recalls being scared at first, saying, “I was very vulnerable, crying a lot, probably going through withdrawals.”

JASON



After becoming pregnant at 16, Sherry graduated from high school early and began working. She soon married and had her second son, but her husband was abusive. To cope she started using drugs, got addicted, and her marriage fell apart.

Sherry entered treatment but didn't stay clean. This time, her addiction lasted 20 years and included periods of homelessness. "I slept in the woods, I was on the streets. I got arrested just so I could get some comfort indoors."

Rock bottom came when her mom told her she couldn't come home or call anymore. She ended up in a hotel room, alone, telling a friend she was "done," she recounts. "I was just absolutely miserable."

Sherry eventually got clean and married again, but her new husband was also abusive. Fleeing domestic violence, she entered the Mission's long-term recovery program.

Sherry grew tremendously during her time at the Mission. "It gave me the strength to speak up for myself and set healthy boundaries. I'm so grateful to the Mission. They were there to walk beside me and help me."

Sherry graduated from the Mission's recovery program and went back to school, earning two associate degrees, and is now completing her bachelor's degree. She works as a recovery specialist, helping others who struggle as she once did.

Most important to Sherry, though, is her relationship with God. "God is the center of my life. I depend on God for everything. I listen to His still, quiet voice in each moment."

SHERRY



FINANCIALS

We are deeply grateful to our committed donors and volunteers, both individual and corporate, whose generosity allows the Mission to help so many who have lost their way find a new path.

SUPPORT AND REVENUE

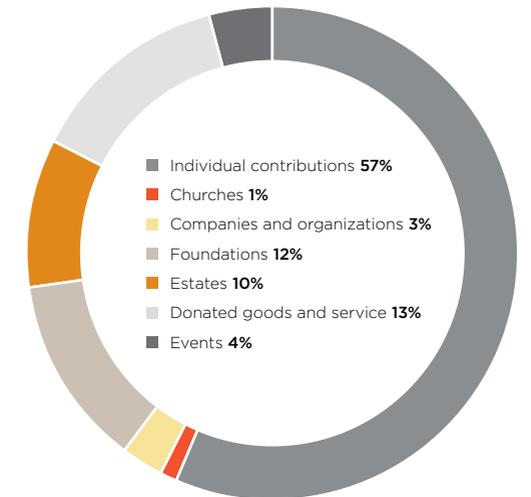
CONTRIBUTIONS

Individual contributions	\$18,111,338
Churches.....	\$353,506
Companies and organizations.....	\$836,401
Foundations.....	\$3,987,358
Estates.....	\$3,106,290
Donated goods and services.....	\$4,270,150
Events.....	\$1,301,195
Total contributions.....	\$31,966,238

OTHER REVENUES

Program, rent and other	\$(260,881)
Investment income.....	\$3,888,553
Total revenues	\$3,627,672

Total support and revenue..... \$35,593,910



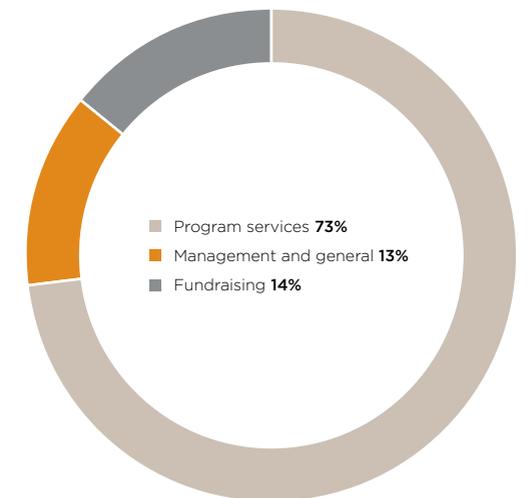
EXPENSES

OPERATING EXPENSES:

Program services.....	\$25,594,700
Management and general	\$4,470,205
Fundraising	\$4,960,339
Total expenses	\$35,025,244

NET ASSETS

Change in net assets	\$275,048
Beginning of the year assets	\$68,895,451
Net assets, end of year	\$69,170,499



OUR TAX ID NUMBER:
91-0595029



GET INVOLVED

There are many ways to partner with the Mission and help our homeless neighbors find the love of Jesus and hope for a new life.

VOLUNTEER

When you donate your time at the Mission, you bring hope, healing, and life-saving help to our homeless neighbors by serving meals, mentoring guests, and more. To learn more and sign up, please visit ugm.org/volunteer.

TOURS

Take a tour of the Mission. Get to know us better and see how your generous, faithful partnership helps change the lives of men, women, and children. To request a tour, please email us at donorrelations@ugm.org.

TRAININGS

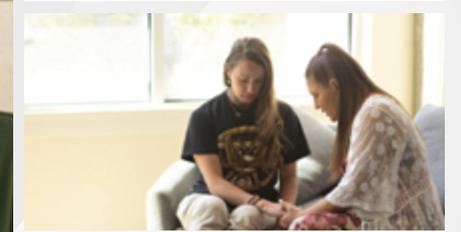
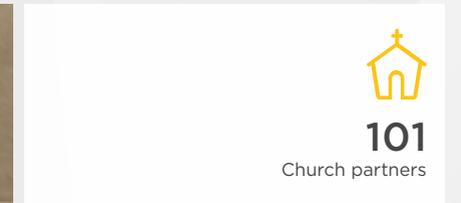
Have the Mission lead an in-depth training or seminar on homelessness at your church. The Mission has seven courses that range from an overview of homelessness to courses on mental health, relational barriers, trauma, addiction, boundaries, and more. To learn more about hosting or attending a training please visit ugm.org/trainings.

CORPORATIONS

Your company can make a difference through corporate matching gifts, employment opportunities for program graduates, hosting a drive, and more. To get involved, please visit ugm.org/corporations.

PRAY

Please pray for our neighbors facing homelessness, addiction, and mental health issues, as well as our ministry partners working to address the homelessness crisis. To join a prayer team, please visit ugm.org/pray.



BOARD OF TRUSTEES

2024/2025

Bill Aanenson, **CHAIRMAN**
Bonneville, Seattle

Andre Benjamin, **SECRETARY**
CEO of Destiny

Scott Canavera, **TRUSTEE**
Century Therapeutics, Inc.

Stuart Childers, **TRUSTEE**
Seattle Pump and Equipment

David Choi, **TRUSTEE**
Northshore Church

Russ Cole, **TREASURER**
Sage Advisors, LLC

Carly Levkiv, **ADVISORY**
Amazon

Priscilla Mistele, **VICE CHAIRMAN**
Community Volunteer

Kellie Schneider, **TRUSTEE**
Community Volunteer

Nat Taylor, **LEGAL COUNSEL**
Ellis, Li & McKinstry

Florence Tramoni, **TRUSTEE**
Community Volunteer

Lauren Tsung, **TRUSTEE**
Amazon

Scott Urie, **PAST CHAIR**
Washington Air Reps

George Ward, **TRUSTEE**
Aldrich & Associates, Inc.

Scott Chin, **PRESIDENT**
Seattle's Union Gospel Mission



P.O. Box 202, Seattle, WA 98111-0202
(206) 723-0767
ugm.org

MISSION

To bring the love of Jesus and hope for a new life to our homeless neighbors

VISION

To see every homeless neighbor — beloved, redeemed, restored



New Women & Children Shelter Grand Opening - January 2024